

Strand Night Markets- Stallholder FAQs

When and where is Strand Night Markets on?

The first Friday of the month between May and December from 5pm to 9.30pm, in Strand Park, the Strand

How much does a site cost?

Standard stallholder sites are the central sites other than premium walkway sites, and other than gazebo sites.

Premium stallholder sites are the outside sites other than food vendor sites, and inside walkway sites (ie sites on the ends of the rows with dual frontages).

Prices are as follows:

Standard Site (with own P/L insurance)- \$40.00

Premium Site (with own P/L insurance)- \$50.00

Standard Site (no P/L insurance) \$45.00

Premium Site (no P/L insurance) \$55.00

Food Vendor Site (must have own insurance) - \$120.00

A Site Fee paid in respect of a particular date may only be transferred to another date at the discretion of the Manager

When are Site Fees due?

Site fees must be paid two (2) weeks prior to the market or at the time of booking if within the two (2) week period

How do I pay?

By Electronic Funds Transfer:

Account Name: Rotary Club of Thuringowa Central

Bank: Westpac Branch: Aitkenvale, QLD

BSB: 034 212 Account No: 354 105

Then email Remittance Advice to: townsvillerotarymarkets@gmail.com

WHEN DOING AN ELECTRONIC TRANSFER YOU MUST INCLUDE YOUR SURNAME & SITE NUMBER ON THE SECTION WHICH WILL APPEAR ON THE RECEIVER'S STATEMENT. OTHERWISE WE CANNOT IDENTIFY WHO THE PAYMENT CAME FROM AND YOUR ACCOUNT WILL NOT BE CREDITED

In Person:

Payments via cash or cheque only will be accepted at:

Austech Toner Solutions – Castletown

Austech is located on the outside of the Centre between the Westpac Bank and Post Office entrances. Payments accepted between 9am and 5pm – Monday to Friday

Credit Card

Credit Card payments are accepted over the phone by calling 0417 721 822 – 10am to 2pm - Tuesday to Friday or email a payment form to townsvillerotarymarkets@gmail.com

How big are the sites?

Standard open sites, in the middle of the Market venue, non walkway, non-gazebo sites, are all 3m deep x 4m wide

Standard gazebo sites, as indicated on the Market map, are all 3m deep x 3m wide

Premium sites around the outside of the Markets area, other than Food Vendor sites, are 5m deep x 4m wide, and premium walkway sites in the middle are 4m wide by 3 m deep. Food vendor sites, as indicated on the Market map, are all 4m deep x 5m wide

What do I need to bring?

Tables, chairs, battery operated lighting and display equipment.

Fuel generators are only permitted in outside and food vendor sites

Gazebo's, umbrellas and shade structures are only permitted in premium, food vendor and standard gazebo sites

When do I set Up and Pack Up?

Setting up

You may commence set up from Noon on the day of the market

Your vehicle is permitted to be on Strand Park for a maximum of 20 minutes.

Your vehicle must be parked so as to ensure clear access is available to passing vehicles

No vehicles are permitted to enter the market site after 4pm

All vehicles must have left the market site by 4.15pm

Packing up

Food vendors may enter market at 9.30pm

General vendors may enter market at 10pm

For more information refer to our Traffic Control Plan found in the Market Regulations

What can I sell?

Arts, craft, jewellery, home wares, exotic items, designer fashions, home baking, fresh produce and much more. A limited number of food Sites are permitted

What can't I sell?

No second hand goods, goods bearing registered trademarks, which are not genuine products; items and services of an 'adult' nature which are not suitable for a public forum; items associated with the illegal use of drugs; items not in accordance with the relevant Australian Standards. No live animals

Do I need Public Liability Insurance?

All stallholders MUST be covered by Public Liability insurance with a minimum coverage of \$10,000,000.

This insurance can be provided either with the stallholders own insurance policy, or be covered (at extra expense) by the Manager's policy. If the stallholder wishes to avoid being charged for the Manager's insurance, a copy of the public liability insurance certificate must be attached to the application form. Stallholders that rely on their own insurance policy must ensure that a valid insurance Certificate of Currency is provided to the Manager at all times, and display their Certificate of Currency on their stall.

Stallholders who cannot produce a valid certificate of currency will be covered by the Manager's insurance.

The Manager's insurance does not cover food vendors- therefore all food vendors must have their own insurance, and display a Certificate of Currency on their stall.

What if it rains?

The Market may operate in varying weather conditions

It is the responsibility of the Stallholder to bring their own covers and other equipment for the purpose of protection in adverse weather conditions.

If the Market proceeds in the case of inclement or adverse weather conditions, it is solely at a Stallholder's discretion as to whether the Stallholder will set up, commence, continue trading, cease trading, or pack up on the day. Except in the case of extreme weather conditions, the Stallholder must advise the Market Coordinator of their intention to cease trading and pack up.

The Manager will not be held responsible for any loss, damage or injury whatsoever resulting from adverse weather conditions

Adverse Weather Conditions

The Market WILL NOT be cancelled in the event of wet weather – The Markets is conducted in the open air, it is not a covered market and will operate in varying weather conditions including wet weather

NO refunds/credits are issued to any Stallholder if the weather deteriorates during the day

NO refunds are issued to any Stallholder if the market is cancelled by Rotary due to adverse weather conditions. Prepaid site fees will be credited to the stallholder for a future booking

It is the responsibility of the Stallholder to bring their own covers and other equipment for the purpose of protection in adverse weather conditions

You should not apply for a Site unless you are prepared to take the risk on weather

Exceptional Weather Conditions

The Manager reserves the right to cancel the entire Market if weather conditions are considered too dangerous to trade, in particular, in the case of actual or predicted cyclonic activity, or, if it is judged that vehicles will damage the park surface

No refunds are issued to any Stallholder if the market is cancelled due to exceptional weather conditions. Prepaid site fees will be credited to the stallholder for a future booking

Stallholders are not allowed to trade once the Market has been cancelled, irrespective of improvements in the weather

Stallholders who trade in contravention of the cancellation of the Markets by the Manager are deemed to have committed a serious breach of these regulations and will have their right to trade withdrawn immediately

Stallholders will be advised of the cancellation of the market in any/all of the following ways:

- Message on the Call Centre answering machine
- Bulk Email
- Home page message on the Markets website
- Advice on local radio stations

Will I have access to Power?

All stallholders, **including food vendors**, are required to supply their own power if required

Food vendors and stallholders in outside sites are permitted to use fuel generators

Fuel generators are NOT permitted in standard or gazebo sites

Where do I Park?

Street parking is NOT PERMITTED on the Strand, Landsborough St, Mitchell St, Stuart St, Burke St, and Kennedy St as shown on the map below



How do I get in and out?

Vehicles must travel at no more than 5kph when driving within the Market area, with your hazard lights on.

Vehicles must enter from the Rockpool side of The Strand Park and exit via The Watermark side of The Strand Park

No vehicle can remain inside the market site during trading hours

Can I busk?

Busking is permitted in the Market, provided that prior permission has been obtained from the Markets Operation Manager or the Markets Coordinator

Manager's Contact Details

Operations Manager – Christine McKenzie

Post: PO Box 1370 Thuringowa Central Q 4817

Office Hours: Tuesday to Friday, 10am to 2pm

Telephone: 0417 721 822

Email: townsvillerotarymarkets@gmail.com

Web: www.townsvillerotarymarkets.com.au